

Quality Statement



Ian F Dickinson –
Managing Director

It is the policy of Qdell Limited and LHR Express Cars Limited to provide courier and passenger services to such a high quality to ensure full customer satisfaction with our level of service. Our primary goal is to meet customer requirements at a cost acceptable to the company and to our customers alike. This will lead to a sustainable competitive advantage and a reputation for quality.

“We offer a complete one-stop solution, dedicated to providing the very best service”

The environment is very important to us and with that in mind, we operate the following policies:-

All our diesel engines run on biofuel made from 100% recycled carbon neutral cooking oil

Our petrol engines run on either LPG or electric hybrids

Our full environmental policy is available on request



Qdell Couriers & LHR Express Cars Limited



91 Station Road
West Drayton
Middlesex
UB7 7LT
Phone: 01895 444333
Fax: 01895 449961
E-mail: service@qdelllhr.co.uk
www.qdelllhr.co.uk

Qdell Couriers & LHR Express Cars Limited

QDELL Couriers & LHR Express Cars Limited

Services Update

Heathrow's best ISO approved courier, mini cab & executive car service
(Private Hire)

Mini cabs
MPV's
Executive cars
Chauffeur
Mini buses
Coaches

LHR
EXPRESS CARS LTD

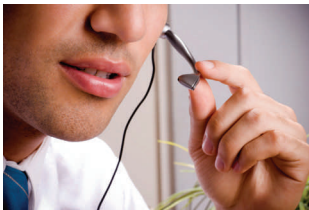
● **Telephone: 01895 444333**

Background

Established in 1987 in West Drayton, initially designed to service Heathrow Airport, we are now one of the biggest private hire and courier companies in the area. We operate a fleet of more than 150 vehicles, 24 hours a day, 365 days a year.

Bookings

Making a booking has never been easier. You can call or fax one of our telephonists 24 hrs a day or book direct using our online booking service.



All online bookings are confirmed with an automated email, where you can then view and track your booking via our website. Credit facilities are available on request.

Private Hire

We offer a wide range of services to suit all our customer needs. From executive and chauffeur driven cars to saloon, estates and MPV multi seater vehicles.

All of our drivers are PCO approved and have a good working knowledge of London and surrounding areas.

All cars are fully fitted with satellite navigation and tracking equipment.



Meet & Greet

With this unique service, uniformed meet and greet representatives will monitor flights and will meet your VIP's, visitors or employees from the arrival hall at Heathrow and escort them to a waiting vehicle, providing the minimum of delay.

Couriers

We offer a complete range of services from express same-day, to national and international overnight deliveries. We offer motorcycles through to small and transit sized vehicles, including long wheel base and high tops for same day requirements. Our same-day service provides Silver (Standard) service or for more urgent deliveries use our dedicated Gold service where your consignment is despatched immediately and completed as quickly as possible (typically within an hour to most London postcodes). Our overnight service offers a timed delivery option and a comprehensive international service.



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Limited**

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